

## **What happens when your area is announced for upgrade?**

The CSW Broadband project is installing a fibre network. They can only go as far and as fast as the funding and resources allow, so the work is announced in Waves. New Waves are announced on a quarterly basis, and each one can take up to 12 months to complete. A number different areas are included in each Wave, and details will be given on the project's Rolling 12-Month Plan, which can be found at [www.cswbroadband.org.uk/rollingplan](http://www.cswbroadband.org.uk/rollingplan)

After the Wave has been announced, it may take a while before there is any evidence of activity on the ground, but there will be a lot going on! Firstly the detailed surveys have to be scheduled. Once these have taken place, the main work starts to bring fibre to the area. Sometimes there is a cabinet upgrade, where the fibre is brought to a new cabinet, which is stood alongside the existing copper cabinet. The two cabinets are connected and the final delivery is over the copper network. This is the most economical way to upgrade the system, but it does have limitations, particularly since speed drops the further a property is from the cabinet. This is called FTTC (fibre to the cabinet).

In some areas a different solution will be used, called FTTP (fibre to the premise). This offers much higher speeds, but is considerably more expensive to install and may not be suitable everywhere. The rolling 12-Month plan will identify which type of solution is to be provided.

To receive updates about progress in your area, and to be advised when the service is ready to order, please register through the project website, don't forget to give all information requested including a landline as this will help the team to identify the connectivity to your particular property! [www.cswbroadband.org.uk/register](http://www.cswbroadband.org.uk/register)